

PRODUCTS FOR PRODUCTIVITY

Besides giving clients full consulting support for AIX, EASE SOFTWARE also offers a range of products that make running your system much simpler. We are your source for AIX-related products, including a four-channel *Serial ATA* (SATA) adapter, plus supporting hardware such as disk towers, disk drives, cables and much more.

SATA is the newest technology for today's computers, and it is as robust as SCSI for AIX, giving clients a simple, easy-to-use interface. Even better, it's a fraction of the cost of similar products. EASE SOFTWARE also offers an extensive warranty on all of our products. It's all part of our goal to ensure you're completely satisfied with your AIX system.

CONTACT US

EASE SOFTWARE clients not only get a system that is well-supported, but also the peace of mind that comes with solid solutions that work for their business. For more information or to set up an appointment, contact EASE SOFTWARE at 877/EASE-AIX (877-327-3249), via email at sales@easesoftware.com, or visit our website at www.easesoftware.com.

"We can solve your AIX problem."

MEMBER: IBM PARTNER PROGRAM



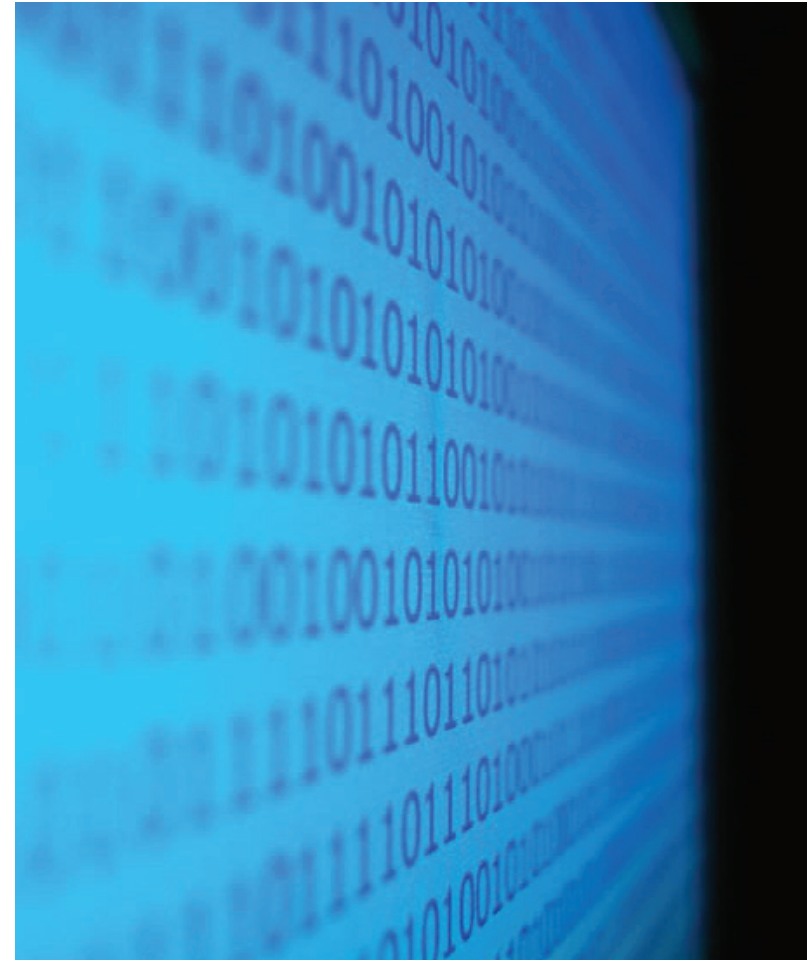
EASE SOFTWARE
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WWW.EASESOFTWARE.COM



WE CAN SOLVE YOUR AIX PROBLEM



FOUNDER, PERRY SMITH



EASE SOFTWARE: AIX EXPERTS THAT MAKE SYSTEMS WORK

EASE SOFTWARE provides consulting services and technical support for clients who use IBM's AIX operating system. Every day, new features are added to AIX because users and growing businesses are demanding them, yet the documentation and support for those new features is often slow to appear.

The principals of EASE SOFTWARE spent many years at IBM, worked on AIX RS/6000 since its inception in 1988 and offer clients the latest in documentation, support and new features. The bottom line is that we have what it takes to make—and keep—your business productive by ensuring your systems are also working.

We also serve as a direct vendor to IBM and have provided consulting services to IBM's AIX support and development teams since 1995. Our clients are businesses of all sizes, including Sun Microsystems, EMC and Adaptec. By using our knowledge of how AIX and RS/6000 systems work together, we can add considerable value to your business. After all, if your systems are working, chances are that everything else is, too.

SERVICES WHEN YOU NEED THEM

As a business that understands the high price of downtime, EASE SOFTWARE makes it effortless to get the support you need for the system you have. If your business has ever had trouble getting IBM to solve your system issues, we can help now.

Our ultimate goal is clients who have an AIX system that works. We are here to resolve immediate business priorities and provide overall enterprise stability *when you need it*, resulting in a more productive business environment.

FIXED-PRICE CONSULTING

Our consulting services range from one-time consultations to solve a problem or implement a device driver to large-scale projects in which we work with both our clients and IBM technical support to ensure your systems are operating the way they should—all the time.

On small-scale projects, our clients appreciate that we can quickly determine what problem needs to be fixed, then provide the solution for a reasonable price and with little downtime. For ongoing projects on a retainer basis, our partner, EASE SOFTWARE, will work directly with your business and IBM support to solve problems quickly.

Our clients also appreciate that what we do is entirely self-managed. Show us the smoke, and we'll find the fire, without unnecessary downtime to the business, or your valuable time wasted. We can also help clients with overall system management, advice and general programming, as well as fix past consulting mistakes.

FIXED-PRICE SERVICE

Need a bug fixed—or several? Years of experience working with RS/6000, AIX and other IBM systems has given us the insight to quickly identify issues with applications, device drivers and kernel extensions. Not only can we debug AIX, but we can also fix bugs in the overall code, so neither your business, nor your customers, suffers the consequences—and you won't have to call in another expert.

Our fixed-price service packages for device drivers or kernel extensions include the completed driver, packaging, ODM, configuration, and SMIT panels, plus a year of support. Our specialty is AIX, and your business gets that expertise on a regular basis with EASE SOFTWARE. We make AIX work for you, plain and simple.

PRICING

3rd party software debugging	\$ 2,000
Standard device driver	\$50,000
10 hour monthly retainer	\$ 2,500
20 hour monthly retainer	\$ 5,000

* Additional hours will be billed at a previously agreed upon hourly rate.

